



## Somex Automation Quality Policy

Somex Automation is committed to developing innovative bespoke automation solutions which meet the requirements of our customers, and the relevant statutory and regulatory requirements. In order to meet this commitment, we adopt a total customer focus from initial concept and design, right through to after sales support. At Somex Automation, we ensure our customers receive first class service and technical support and that decisions and response times are efficient and appropriate.

Our aims are to consistently meet our customer requirements, provide excellent customer service and continually improve our technologies, services and our quality management system (QMS). To accomplish these aims, Somex Automation incorporates the following practices:

- Innovation and quality in our automation solutions
- Management review process to monitor the effectiveness of our QMS
- Empowerment of staff to participate, contribute and make decisions
- Respect for our customers, suppliers, staff and the community
- An employee retention program in place which ensures continuity of relationship between our engineers and our customers

Somex Automation Management communicates the quality policy and the importance of meeting regulatory, statutory and customer requirements during employee induction training and company meetings. The quality policy is included in the quality manual, posted in the reception area, and a copy is posted in the central administration area.

Somex Automation commits itself to making the necessary resources available to apply this quality policy. Based on this quality policy, quality objectives are established and reviewed during the regular management review meetings.

Signed by and dated:

A handwritten signature in blue ink that reads "Michael Wall".

8 June 2016

Michael Wall, MANAGING DIRECTOR.